



BEST PRACTICES – PLEASE READ CAREFULLY BEFORE STARTING YOUR EXAM.

Ensure your device meets ProctorFree's minimum requirements:

<https://www.proctorfree.com/technical-requirements>

1. A standard laptop or computer is required
 - Tablets, iPads, and phones are not supported.
 - A high-speed internet connection is required; either Wifi or Hardwired.
 - VPNs, HotSpots, and Tethered connections are not supported.
2. A webcam and microphone are required.
 - Complete any available device and browser updates prior to getting started.
 - Complete a computer reboot to ensure any outstanding updates have been installed prior to beginning.
 - You will only be able to utilize one monitor while using ProctorFree.
3. You must either physically unplug or disable additional monitors, powering the monitor(s) off will not meet the requirements for launching the proctoring service.
 - If using a laptop, ensure it remains connected to a power outlet throughout the duration of your proctored session.
 - If assistance is needed at any time during the course of your proctored session or with getting started; ProctorFree Support is available every day from 9a-4a ET through their Live Chat available on their support website: <https://support.proctorfree.com>